

## **INTERLINE LOGISTICS – GENERAL TERMS AND CONDITIONS (Edition 2026)**

### **§1 Definitions**

For the purposes of these General Terms and Conditions (“GTC”):

- **Freight Forwarder** – Interline Logistics Sp. z o.o.
- **Customer** – the entity ordering the service
- **Carrier** – the entity performing the transport
- **Goods** – items subject to transport
- **SDR** – Special Drawing Rights (IMF)
- **Multimodal transport** – transport using at least two modes of transport
- **Intermodal transport** – transport without reloading the transport unit

### **§2 General provisions and scope of services**

1. These GTC define the rules of cooperation between the Freight Forwarder and the Customer.
2. The GTC apply to all services, in particular:
  - transportu drogowego
  - transportu intermodalnego
  - transportu multimodalnego
  - transportu kolejowego i morskiego
  - organizacji procesów logistycznych
3. These GTC form an integral part of every offer, order and agreement.
4. Placing an order for services constitutes acceptance of these GTC.

### **§3 Nature of services**

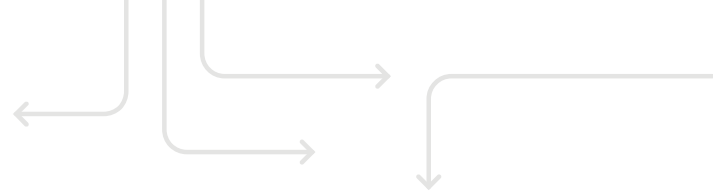
1. The Freight Forwarder acts as an organizer of transport (freight forwarder), providing:
  - selection of appropriate logistics solutions
  - selection of carriers and operators
  - coordination of the entire transport process
2. The Freight Forwarder is not a carrier unless the parties expressly agree otherwise in writing.
3. The Freight Forwarder exercises due diligence in selecting partners but shall not be liable for their actions beyond the scope provided by applicable law.

### **§4 Subcontractors**

1. The Freight Forwarder is entitled to use subcontractors, including:
  - road carriers
  - rail operators
  - shipping lines
  - terminal operators
2. The Freight Forwarder is responsible for the proper selection of subcontractors.
3. The limitations of liability set out in these GTC shall also apply to all entities involved in the performance of the service.

### **§5 Liability and the “network liability” principle**

1. If damage occurs at a specific stage of transport, the relevant regulations shall apply:
  - CMR



- CIM
  - Hague-Visby
2. If the place of damage cannot be determined:
    - liability shall be limited to 2 SDR/kg
  3. The Freight Forwarder shall not be liable for loss of profit or indirect damages.

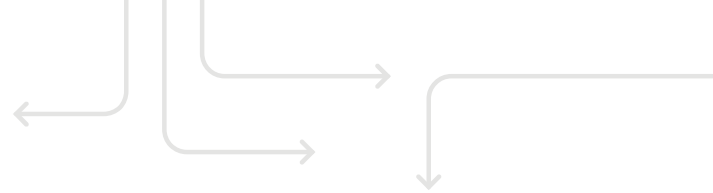
## **§6 Specific nature of intermodal and multimodal transport**

1. Intermodal and multimodal transport may involve:
  - transshipment operations
  - change of transport mode
  - extended transit times
2. The Customer acknowledges and accepts the above characteristics.
3. In the case of booking transport capacity (e.g. rail slots), costs may be payable regardless of actual utilization.

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## **§7 Maritime transport and port charges**

1. In the case of maritime transport, the Customer shall bear costs related to:
  - demurrage
  - detention
  - storage
  - port charges
2. Delays resulting from:
  - port congestion
  - decisions of shipping lines



- weather conditions

shall not constitute non-performance of the contract.

## **§8 Road and rail transport**

1. Road transport shall be subject to the CMR Convention.
2. Rail transport shall be subject to CIM regulations.
3. The Freight Forwarder shall not be liable for infrastructure disruptions.

## **§9 Customer obligations**

1. The Customer shall be obliged to:
  - provide accurate data
  - properly prepare the goods
  - ensure proper loading
  - comply with applicable regulations (ADR, customs, etc.)
2. The Customer shall be responsible for the consequences of incorrect data.

## **§10 Containers and equipment**

1. The Customer is responsible for:
  - proper container loading
  - declaration of gross mass (VGM)
  - securing of cargo
2. All costs resulting from errors in this respect shall be borne by the Customer.

## **§11 Special cargo**

1. Temperature-controlled goods (reefer)
  - written temperature instructions are required
  - no liability for the natural properties of the goods
2. Dangerous goods
  - must be declared in accordance with ADR / RID / IMDG
  - full responsibility for failure to declare

## **§12 Additional costs**

All additional costs, including:

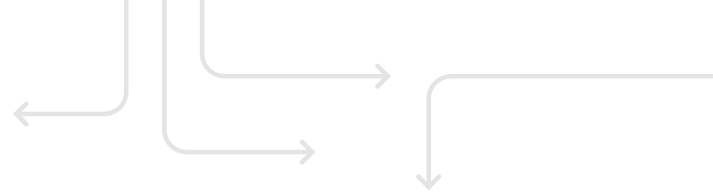
- demurrage
- detention
- storage

shall be borne by the Customer.

## **§13 Payments**

1. Payment term is 14 days unless otherwise agreed.
2. Set-off is not permitted.
3. In case of delay, the Freight Forwarder has the right to:
  - suspend performance of services
  - charge interest

## **§14 Lien**



The Freight Forwarder shall have a lien over goods and documents until full payment of all outstanding amounts.

### **§15 Claims**

Claims should be submitted without undue delay, no later than within 7 days from the date of delivery, under penalty of losing the right to effectively pursue claims, unless mandatory provisions of law provide otherwise.

### **§16 Limitation of liability**

The liability of the Freight Forwarder is limited to:

- 2 SDR/kg
- a maximum of 50,000 SDR

### **§17 Insurance**

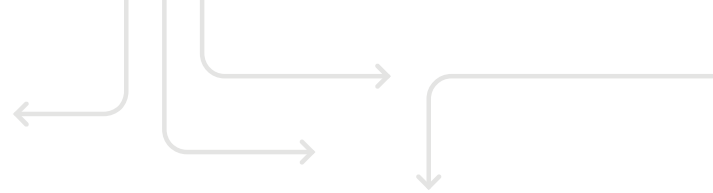
Cargo insurance shall be arranged only upon explicit request of the Customer.

### **§18 Sanctions and compliance**

The Customer undertakes to comply with:

- sanctions regulations
- export regulations
- customs regulations

### **§19 Force majeure**



The Freight Forwarder shall not be liable for events beyond its control, in particular:

- strikes
- wars
- administrative decisions
- infrastructure disruptions

## **§20 Governing law and jurisdiction**

1. Polish law shall apply.
2. Any disputes shall be settled by the courts competent for Warsaw.